



Module 18. Scenario-Based Skills Training – Verbal De-escalation Scenarios

Time: 540 minutes

Slides: 4

Purpose: This module provides the opportunity for participants to practice their verbal de-escalation skills and receive constructive feedback.

Learning Objectives:

Upon completing this module, participants should be able to:

1. Apply newly acquired skills in interactive role-play situations to solidify de-escalation techniques; and
2. Integrate verbal de-escalation skills and strategies with police department officer safety procedures.

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